

## ENDAVA INTERNSHIP PROGRAMME | AUTUMN 2021 STUDY MATERIALS FOR AM ANALYST

To be better equipped for the qualifying test and interview, we encourage you to examine the **studying materials**, recommended for **Applications Management Analyst** internship:

- **Scrum**  
<https://www.scrum.org/resources/what-is-scrum>
- **ITIL** (Scope and Purpose)  
<https://www.axelos.com/best-practice-solutions/itil/what-is-itil>  
<https://www.youtube.com/watch?v=vp2wfoVRMDE>
- **HTML** (HTML 5, most used tags, structure, responsive web design etc.)  
<https://www.w3schools.com/html/>
- **CSS** (Ids and classes, best practices, common selectors etc.)  
<https://www.w3schools.com/css/default.asp>
- **SQL** (What is a database, main SQL statements, clauses and operators)  
<https://www.w3schools.com/sql/>
- **Troubleshooting** techniques  
<https://edu.gcfglobal.org/en/computerbasics/basic-troubleshooting-techniques/1/>
- **Testing** concepts and types  
<https://usersnap.com/blog/software-testing-basics/>
- What is **Cloud**  
<https://www.youtube.com/watch?v=1ERdeg8Sfv4>  
[https://www.youtube.com/watch?v=M988\\_fsOSWo](https://www.youtube.com/watch?v=M988_fsOSWo)
- **English** test  
<https://learnenglish.britishcouncil.org/online-english-level-test>